

SERIAL NUMBER 09/345,903	FILING DATE 07/01/99	CLASS 345	GROUP ART UNIT 2773	ATTORNEY DOCKET NO. CIS-1212
-----------------------------	-------------------------	--------------	------------------------	---------------------------------

APPLICANT

FREDERIC P. MESSINGER, GROTON, MA; BRUCE E. NEVIN, EDGARTOWN, MA.

CONTINUING DOMESTIC DATA***
VERIFIED

371 (NAT'L STAGE) DATA***
VERIFIED

FOREIGN APPLICATIONS***
VERIFIED

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 07/29/99

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY MA	SHEETS DRAWING 18	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 2
Verified and Acknowledged Examiner's Initials _____ Initials _____					

ADDRESS

SEE CUSTOMER NUMBER: 021005

TITLE

METHOD AND APPARATUS FOR SOFTWARE TECHNICAL SUPPORT AND TRAINING

FILING FEE RECEIVED \$796	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for the following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
----------------------------------	---	---